

Who We Are

We are stewards of the community and are entrusted to carry out our responsibilities with professionalism, empathy, and integrity.

We do this through:

- Actively listening to better understand different points of view
- Recognizing the uniqueness of individuals and treating them good-naturedly
- Supporting others by demonstrating flexibility when appropriate
- Respecting decisions made and supporting their implementation

- Contributing to a positive, productive team environment
- Recognizing people for their efforts across the Village
- Finding personal meaning and purpose in what we do
- Acknowledging even the small things have a big impact

- Respectfully exchanging perspectives, ideas, and approaches
- Being open to receiving and providing honest, constructive feedback
- Building trust by following through on commitments and keeping each other informed
 - Making time to explain the big picture and long-term goals
 - Creating partnerships with external entities to better the Village

- Mentoring through guidance, advice, and support
- Prioritizing training that enhances skills and professional development
- Providing career growth opportunities
- Taking ownership over our professional development
- Exchanging feedback that promotes understanding and personal growth

- Ensuring prompt and effective responses and support
- Committing to ongoing improvements in public service delivery
- Creating a positive experience for both internal and external customers
 - Using data and feedback to assess and improve service delivery
- Consistently delivering reliable services with well-maintained equipment, infrastructure, and expert staff

